



membership
at a glance

AAA.com





WELCOME

This is your quick guide to some of the most popular benefits that AAA membership has to offer. Take advantage of these valuable services and discounts and you'll see how quickly membership pays for itself.




AAA Locations

We're opening new offices throughout the Carolinas to better serve you! While some locations focus on either car care, insurance or travel services, our AAA SuperStore concept offers convenient "one-stop shopping" for car maintenance, vacation planning and insurance services as well as bonus amenities like a complimentary coffee bar, wi-fi, kid's play area and TV. No matter what location you visit, we will continue to offer the great service you have come to expect from AAA.

 **800-222-4357**

 **AAA.com/Offices**

 Explore our SuperStores with an interactive virtual tour at AAA.com/Welcome.



For more detailed information concerning your AAA membership, you may request a member handbook by calling **800-477-4222** or download a PDF version at AAA.com/MemberGuide.



Roadside Assistance

AAA's history of service is based upon our world renowned ability to provide assistance to stranded motorists 24 hours a day, seven days a week. Actual benefits vary by membership service level. Contact us to learn more about your coverage.

- Towing Service
- Tire Service
- Fuel Delivery Service
- Battery Service
- Lockout & Key Service
- Extrication/Winching Service
- Roadservice Regulatory Information
- Trip Interruption Reimbursement
- Auto/Stereo Theft Protection
- Legal Defense Reimbursement

 **800-AAA-HELP** 800-222-4357

 **AAA.com/Help**

 iPhone users can also download the free AAA Roadside app. Visit AAA.com/Roadside for details.

Vacations

AAA can help you plan your next vacation whether you choose to travel by land, sea or air, around the globe or around the corner, AAA can help take you there. Stop dreaming and start traveling. Call, Click AAA.com or Visit your local AAA today.

- Cruises
- Maps
- TourBook® Guides
- TripTik® Routings
- Air Travel
- Disney Vacation Packages
- Land Tours
- Soft Adventure Travel

 **800-750-5386**

 **AAA.com/Vacations**

 AAA's expert travel agents are available weekdays for live online chat consultation at AAA.com/Vacations.





Show Your Card & Save®

There are more than 160,000 places to save using your AAA card, and all you have to do is Show Your Card & Save. Whether you're shopping, dining out, traveling or visiting attractions in the Carolinas and throughout the U.S.—your AAA card keeps more money in your pocket.

AAA.com/Discounts

Find out how fast your membership pays for itself with our savings calculator at AAA.com/Discounts.



Partners and discounts subject to change. Visit AAA.com/Discounts for a complete list of current partners and discounts.


Car Care Center

AAA goes beyond roadside assistance. Our ASE certified technicians offer maintenance and repair at state-of-the-art AAA Car Care Center locations throughout the Carolinas. Take advantage of clean waiting areas, free wi-fi, complimentary coffee, shuttle service and more. Stop by AAA Car Care Center and you'll see how much *We Love Your Car*.

- Oil Changes
- A/C Service
- CV Repair
- Alignment and Suspension
- Cooling Systems
- Brakes
- Electrical Systems
- Belts and Hoses
- Other Maintenance & Repair Needs

 **800-720-0174**

 **AAA.com/CarCare**

 Start saving today with our exclusive online AAA Car Care coupons at AAA.com/CarCare.





Auto Sales

AAA Auto Sales will help you find the car, truck, van or SUV you've been looking for. See for yourself how easy the car buying experience can be.

- New or Certified Pre-owned
- Trade-ins Accepted
- 158-point Inspection
- Free Delivery anywhere in the Carolinas
- Extended Service Contract
- Clean CARFAX History
- Free 1-year Maintenance Plan for Pre-owned Vehicles
- GAP Insurance
- Competitive Finance and Lease Rates
- Car Reviews

 **800-231-0338**

 **AAA.com/AutoSales**

 Let us walk you through our comprehensive process. Visit AAA.com/AutoSales and click on AAA Auto Sales Video.

Insurance

When it comes to auto, home and life insurance, there's no better choice than AAA—your trusted companion on the road with a century-long history of protecting the things you cherish. Call for your free evaluation and discover the easier way to total peace of mind.

- Auto Insurance
- Life Insurance
- Home Insurance
- Business Insurance
- Motorcycle/Boat

 **800-424-3751**

 **AAA.com/Insurance**

 Find out how AAA can save you money on your insurance. Visit AAA.com/Insurance for your free quote.




Auto Glass

Our experienced AAA Auto Glass fleet provides convenient replacement or glass repair throughout the Carolinas. Fast and professional service delivering total peace of mind.

- One-year Replacement Warranty for AAA Members
- Convenient On-site Service
- Wiper Fluid Rain-X Top-off
- Insurance Claim Assistance
- Certified Technicians
- Original Equipment Manufacturer Standards

 **866-822-1734**

 **AAA.com/AutoGlass**

 AAA members get discounted rates on auto glass replacements.




Community

AAA's involvement in the community isn't limited to what happens on the roads. In addition to serving as an advocate for the motoring public, we also understand the importance of supporting the community through such avenues as charity work and local sporting events. AAA members even have the option of donating to Make-A-Wish by upgrading to a Carolina Panthers-branded AAA membership card.

- Make-A-Wish Foundation
- Carolina Panthers
- Southern Fried Football
- Carolina Hurricanes
- Foundation for Traffic Safety
- North Carolina High School Athletic Association

 **AAA.com/Media**

 You can have an immediate effect on your community by upgrading to the Carolina Panthers-branded AAA card. AAA contributes to Make-A-Wish for each card requested through AAAGameDay.com.





Driver Education

AAA works to make our highways a safer place for all users, whether we are motorists, passengers, pedestrians or bicyclists. Our services and products empower others to join this movement.

- AAA Foundation for Traffic Safety
- School Safety Patrol Program
- Pre-teen/Teen Driving Program
- Driver Improvement Courses for Point Reduction and Court Referral
- Mature Motorist Classes
- Teacher Certification Program
- Continuing Education Program
- Traffic Safety Supplies & Courses
- Fleet Courses
- Online and In-classroom courses available

 **800-424-3751**

 **AAA.com/DriverEducation**

 Find a AAA-approved driving school near you by visiting AAA.com/DriverEducation.

AAA.com

From creating your own TripTik® to requesting a battery jump, many of our products and services can be accessed online for your convenience. Also, sign up for our monthly e-Newsletter to stay up-to-date with all of the latest discounts and benefits that are included with your membership.

- Book a Flight, Hotel, Car Rental or Cruise
- Get Insurance Quotes
- Upgrade to *Plus* or *Premier*
- Browse *Go Magazine* Online
- Enter Contests
- Search for a New or Pre-owned Vehicle
- Locate AAA Offices
- Live Chat with a Travel Agent
- Review AAA Diamond-rated Hotels and Restaurants
- Find new Show Your Card & Save® partners
- Access to Coupons
- Manage Your Membership and Renewal
- Book a Cruise

AAA.com

 Looking for the lowest fuel prices near you? Visit AAAMaps.com for gas prices, directions, lodging, attractions and more.



AAA F.A.Q.

Q What are the toll-free phone numbers for AAA?

A Travel 800-750-5386
Road Service 800-AAA-HELP (800-222-4357)
AAA Auto Sales 800-643-5339
Health/Life Insurance 877-766-6222
Auto/Home Insurance 866-315-1252
Website Support 877-465-1127
Quality Assurance/Reimbursements 877-282-3682

Q How many tows am I entitled to per year?

A As a general rule, you receive four (4) service calls per primary member, three (3) for the first associate member and two (2) per each additional associate member each year, with a maximum of eleven (11) service calls per membership year.

Q Where can I get a complete listing of all AAA offices within the Carolinas?

A To view a map of offices throughout the Carolinas and a complete listing by city (including addresses and phone numbers) please visit AAA.com/Offices.

Q How many miles of towing does my AAA membership give me?

A On the Basic membership you get three miles of towing included in your membership. If you believe that you will need additional coverage, you may want to upgrade to our Plus or Premier membership, which extends your free towing up to 100 or 200 miles. To upgrade your membership or get more information, visit us online at MyAAAMembership.com or call 800-477-4222.

Q What's the difference between a Primary and an Associate member?

A The Primary member is the initial holder of the membership. Associate members may be a spouse or dependent child of the Primary member. Dependent children must be under 25 years of age. To add an associate to your account please visit MyAAAMembership.com or call 800-477-4222.

Q Do you need my vehicle information?

A No. AAA covers you no matter what vehicle you are in, whether driving or riding as a passenger (as long as the vehicle is eligible according to your specific type of membership). Because we cover you, and not the vehicle, we request that you be present with the vehicle when requesting service. Add family members to your membership as associates so they are covered if they are driving your vehicle.



AAA CAROLINAS HEADQUARTERS
6600 AAA DRIVE, CHARLOTTE, NC 28212
800-477-4222 | ~~AAA.COM~~

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